

POPIA AND PAIA POLICIES: NETMETRIX

A - POPIA Policy: NetMetrix

NetMetrix, an internet solutions company, assists clients to modernize IT and transform their businesses by delivering a variety of digitally orientated services. In its day-to-day activities, NetMetrix will be provided with the personal information of data subjects.

This policy sets out how NetMetrix ensures that the requirements of the Protection of Personal Information Act are met when dealing with personal information.

In short, persons who provide their personal information to NetMetrix agree that NetMetrix may use that personal information in the day-to-day running of its business. NetMetrix will use your personal information only for service delivery-related purposes, and take reasonable steps to safeguard it, and prevent it from being distributed to third parties unlawfully.

More details on our POPIA policy implementation appear below.

1. What POPIA is about

The Protection of Personal Information protects personal information from misuse and abuse. Visit <https://popia.co.za/> to access the act.

Click here for a list of key definitions used throughout this policy:
<https://popia.co.za/section-1-definitions/>.

2. We respect your rights as a Data Subject

It includes, but is not limited to:

You may establish whether a Responsible Party holds your Personal Information.

You may object to the Processing of your Personal Information.

You may request that the Personal Information held by a Responsible Party be corrected or destroyed.

You may refuse the processing of your Personal Information for direct marketing purposes, such as unsolicited electronic communications.

You have the right to be notified before your Personal Information is used for a purpose other than the purpose you consented to it being collected and used for.

You have the right to lodge a complaint with the Information Regulator, as constituted in terms of POPIA and any regulations thereto, against the Responsible Party, and to institute civil proceedings against that party.

3. We undertake to:

Take reasonable steps to ensure that we comply with the act.

Act responsibly and lawfully when obtaining and processing Personal Information.
(This means that we will only process Personal Information for lawful purposes, such as when necessary to execute our duties in terms of, for example, an agreement.)
Obtain consent from Data subjects before obtaining their Personal Information.
Inform Data Subjects of the purpose of collecting their Personal Information before obtaining it.
Inform Data Subjects of their right to object having their personal information processed.
Ensure that Data Subjects' Personal Information is handled and stored safely and responsibly.
Inform Data Subjects of their rights to have their Personal Information updated, and the right to request it being deleted or destroyed.
Destroy Personal Information when we no longer need it for its intended purpose, or legal or financial reasons.
Honour Data Subjects' rights.

4. Conclusion:

We follow the principles of lawful processing when dealing with personal information. This means, among other things, that we take reasonable steps to ensure that our personal information records are updated and accurate. We are open about our practices and implement reasonable security safeguards when dealing with personal information.

Our company's Information Protection Officer is Zalitha Venter. You can contact her at accounts@netmetrix.co.za.

You can contact the Information Regulator at infoereg@justice.co.za.

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